#### **OPTICAL PHUSION SOLUTIONS BROCHURE**





### PERSONAL SHOPPING SOLUTION (PSS)

If you are considering a Personal Shopping Solution (PSS) in your store, OPI's experience in implementing these systems can help you with planning and decision-making.



#### A BETTER SHOPPING EXPERIENCE

With the dramatic rise of online shopping, it is critical that retailers, especially grocers, enhance the in-store shopping experience. Personal Shopping Solutions (PSS) are making this happen. Retailers who have implemented a Personal Shopping Solution (PSS) are seeing an increase in customer loyalty and frequency of visits. Customers can scan items and retreive instant information as they shop for faster checkout. The result? Your customers spend less time waiting in checkout lines, save more and purchase more, boosting customer satisfaction, basket size and sales.

# THE OPI SOLUTION

MC '8

# HARDWARE

#### The Zebra MC18 Personal Shopper

features a smartphone style touch display and 1D/2D scanning capability.



As part of an OPI solution, we can create a custom built rack to hold and charge your store's devices. The rack can be any color and custom branded. OPI custom kiosks can be integrated into the display as well.

#### **DEVICE CRADLES**

OPI can also supply your store with device cradles that attach to shopping carts.





#### CUSTOMER ACCEPTANCE

Surveys show self-scanning makes the shopping trip faster and more enjoyable for customers.

#### SELF-SCANNING

With the MyScan<sup>™</sup> solution, shoppers can scan and bag items while walking through the store and keep track of total price, savings and shopping lists.

#### SECURE MOBILE CHECKOUT

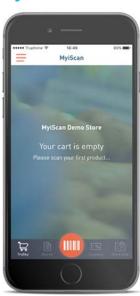
Customers can skip the check-out line and pay directly on the handheld scanner or their smartphone via the MyScan<sup>™</sup> App.

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Re-Vision offers various innovative functions like pushed promotions, mobile loyalty and additional product information for recipe suggestions, nutrition facts or explanatory videos. In addition, the MyiScan<sup>™</sup> App allows your customers the option of using yout stores' customized App on their smartphones with the same content and capabilities.

#### MyScan™









#### SOFTWARE

The MyScan<sup>™</sup> omni-channel platform is the leading out-of-the-box PSS solution from our partner, **Re-Vision**.







#### **SERVICES**



OPI Professional and Mobility services complete your Solution and truly set OPI apart from other solution providers.

#### SOLUTION LIFECYCLE MANAGEMENT

OPI's end-to-end approach to project management ensures the success of your PSS solution. We are your partner from the planning stages, when we help to custom design your solution, through providing on-going help desk support and device and system maintenance.

#### **DEVICE MANAGEMENT**

Mobile device management (MDM) services play a key role in a PSS Solution. Update software and control access on all of your devices from a central console. To prevent loss, each of your stores' customer-facing devices can be RFID tagged and you will receive an alert if they're taken out of the building.

#### **DEPOT SERVICES**

OPI Mobility Depot services prevent PSS device downtime. **Comprehensive Coverage** includes device replacement and repairs. If you enroll in **Advanced Replacement** and **Spares Pool Management**, OPI will maintain a pool of spare devices and can quickly replace defective devices, within 24 hours where possible.

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#### **About Optical Phusion, Inc.**

Optical Phusion, Inc. (OPI) is a self-service kiosk, enterprise mobility and wireless technology integration solutions company that helps customers manage the entire lifecycle of retail technology and PSS projects with application-driven solutions for a range of customers. Its customer facing and mobile device management solutions support a broad range of kiosk and enterprise mobile assets. OPI's experience, expertise and partnerships with industry leading suppliers will deliver a responsive solution to your needs, a reduced total cost of ownership (TCO) and greater return on investment (ROI).

#### Visit **opticalphusion.com** to learn more or contact us!

#### Don't Be Shy

Feel free to drop us a line anytime!

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